What is GPHA's goal of care during the COVID-19 pandemic?

We are committed to providing the healthcare services you need during the COVID-19 pandemic. We now have telehealth (visits by phone) to ensure your care continues without interruption. Our sites are open for visits that require physical examination or procedures. Our laboratories are open so that life-saving vaccines can be provided. Blood tests are available at our on-site laboratories, local draw stations or home-based blood draws for patients older than 7.

What GPHA is doing about COVID-19?

- All GPHA sites are doing travel and symptom screening at the front doors of our facilities. We are isolating patients with symptoms that could represent COVID-19 infection.

- Telehealth visits (by telephone) are available to all patients. This service helps our patients to stay at home and avoid exposure to COVID-19. Dental services are limited to emergencies. Some telehealth visits will be followed by services at one of our health centers, such as a physical exam, procedure or lab tests.

- All GPHA facilities have enhanced housekeeping services and disinfection after hours, with special attention to areas that are frequent touchpoints.

What YOU should do if you are sick and want care so you don't have to leave your home to get care:

- CALL US AT 1-888-296-GPHA (4742) to schedule an appointment. Our staff will screen you by phone and inform you if your visit will be onsite or conducted via telehealth.

Should I come to GPHA as a walk in if I have cold symptoms?

- **NO, please stay home** and take care of yourself and then...

- CALL US AT 1-888-296-GPHA (4742). Our staff will screen you by phone and educate you about home care and best next steps for you.

What you should do if you want COVID-19 testing:

- GPHA cannot perform COVID-19 testing at this time due to a regional supply shortage.

- There are several testing sites across the City of Philadelphia. Please visit: https://www.phila.gov/programs/coronavirus-disease-2019-covid-19/testing-and-data/ for up to date information on testing sites.

- Expect this information to change rapidly as the COVID-19 situation changes.

Want more information about COVID-19:

- Helpful COVID-19 link to Philadelphia Department of Health COVID 19 FAQ & Guidance page: https://www.phila.gov/programs/coronavirus-disease-2019-covid-19/guidance/

www.gphainc.org